



ENERGY TRANSFER

## Client Profile

Energy Transfer holds one of America's largest energy portfolios with assets in 41 states and international offices in Beijing and Panama City, Panama. Core operations include transportation, storage and terminaling for natural gas, crude oil, NGLs, refined products and liquid natural gas.

## Business Challenge

For Energy Transfer, reliance on manual forecasting and accounting processes led to bottlenecks that caused payment delays, wasted time, and data inconsistencies. The accounting team posted over 45,000 transactions monthly, but they lacked a way to automatically reconcile accounts. They depended on pulling reports, pivot tables, and calculations to resolve discrepancies, wasting time and risking errors. Email notifications for late customer payments were another tedious manual task.

Additionally, Energy Transfer's project analysts each juggled up to 50 projects simultaneously. To generate accurate forecasts, they manually compiled data from multiple sources into complex Excel workbooks, consuming up to 60 hours every month.

## Sierra Solution

Sierra provided Energy Transfer with automation solutions, tailored to their SAP S/4HANA environment, powered by BTP. Real-time SAP Fiori dashboards enabled transaction filtering and notes to proactively resolve accounting issues. Rules-based auto-assignment of past-due accounts also automated notifications. Easy-to-use forecasting templates built with SAP Cloud Analytics reduced repetitive manual work for analysts by 20-60 hours each month.

## Results

Energy Transfer gained dramatic time savings, productivity, data accuracy, and workplace satisfaction through Sierra's targeted implementation of BTP-based automation apps.



P E A K P E R F O R M E R



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